

Due to passenger numbers and in the interest of passenger safety, freight restrictions apply on all passenger ferries.

Passengers are only permitted to bring on board what you can comfortably and safely carry. Multiple boardings of the ferry are not permitted to load freight items of any description, including shopping.

The Ferry Masters, at their discretion, may direct a passenger with a permitted freight item to be carried on another service if there is limited capacity, especially during peak passenger services.

Not Permitted on board

- items longer than 2.4m e.g. carpet rolls
- whitegoods, air conditioners, hot water systems
- furniture - flat pack furniture is permitted but must be on a trolley
- glass sheets, picture frames with glass, fish tanks, windows, unwrapped mirrors
- motorbikes, generators, compressors, welders
- large car parts (bumpers, windows, doors, panels)
- engines of any size - outboards must be secured on a trolley (max. 35 HP empty of fuel)

Limited on board – all items must be clean

TROLLEYS

- trolleys and their contents cannot exceed 65cm x 65cm
- four-wheel trolleys must have brakes or a strap to secure them
- contents cannot exceed the height of the trolley

FUEL

- 1 x 20 litre AS approved fuel-can per passenger
- Fuel-can must be stored in allocated fuel bay on front deck of vessel, if room is available
- Fuel-can cannot be on a trolley while on the front deck

TELEVISIONS

- flat screen only, must be boxed or wrapped

LENGTHS - NOT ON TROLLEY

- cannot exceed 2.4m and bundles cannot exceed 30 cm in diameter

BUILDING MATERIALS

- one bag of cement only, carried on a trolley
- files, paint, and small boxes must be able to be carried onto the ferry in one boarding or on a trolley

TYRES AND WHEELS

- one tyre or wheel only, carried on a trolley, cannot exceed trolley dimensions

BICYCLES

- may be stored on front deck or in cabin as directed by crew, must be secured with a strap
- limited numbers per ferry

PRAMS

- are only permitted on the ferry when in use by parents with children

DOGS (OTHER ANIMALS MUST BE CAGED)

- Dog owners must always carry a dog waste (poo) bag, that is visible on boarding, and clean up any mess made by their dog.
- All dogs must be muzzled and, on a lead, caged and meet all requirements of the dog policy (available from crew).
- The Ferry Master may direct any unsuitable dog to leave the ferry or restrict the number of dogs on board for example, if there is insufficient capacity, it is a school service and so on.
- Dogs may be refused if wet, smelly, sandy or in any condition that may offend other passengers.